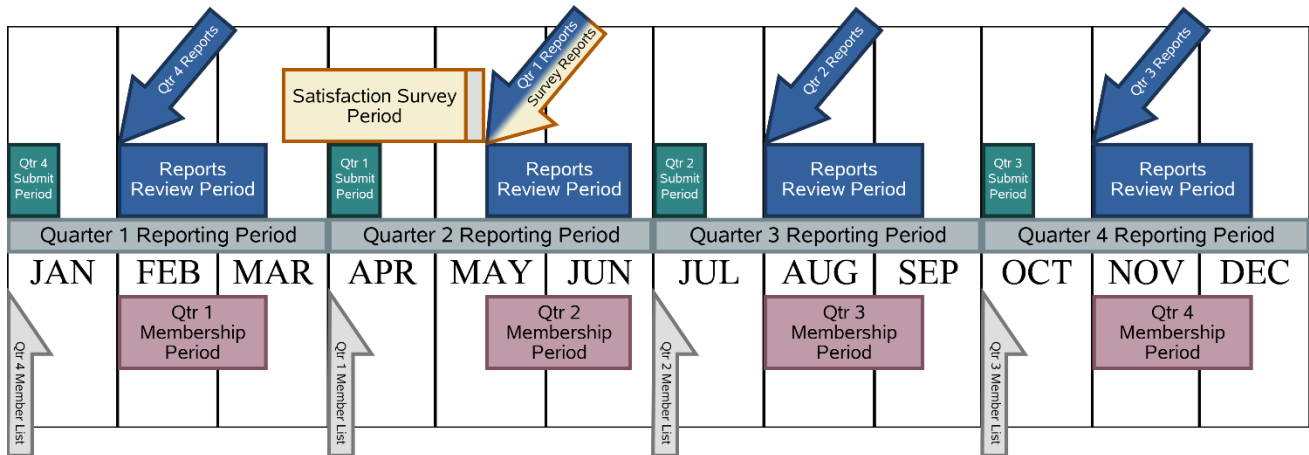


Timeline



ALC Tasks	Dates	Duration
4th Quarter QI Variables Submission Period	January 1 - January 15	2 weeks
4th Quarter QI Variables Reports Available	February 1	
New Reports Review Period (for Gold status)	February 1 - March 14	1.5 months
Satisfaction Survey Administration and Return	March 19 - May 7	1.75 months
1st Quarter QI Variables Submission Period	April 1 - April 15	2 weeks
Satisfaction Survey Postmark Deadline	April 30	
Satisfaction Survey Online Deadline	May 7	
Final Satisfaction Survey Entry & Review	May 8 - May 14	1 week
Satisfaction Survey Reports Available	May 15	
1st Quarter QI Variables Reports Available	May 15	
New Reports Review Period (for Gold status)	May 15 - June 26	1.5 months
2nd Quarter QI Variables Submission Period	July 1 - July 15	2 weeks
2nd Quarter QI Variables Reports Available	August 1	
New Reports Review Period (for Gold status)	August 1 - September 14	1.5 months
3rd Quarter QI Variables Submission Period	October 1 - October 15	2 weeks
3rd Quarter QI Variables Reports Available	November 1	
New Reports Review Period (for Gold status)	November 1 - December 14	1.5 months
Sponsor Tasks	Dates	Duration
4th Quarter Member List Available	January 1	
1st Quarter Membership Period	February 1 - March 14	1.5 months
1st Quarter Member List Available	April 1	
2nd Quarter Membership Period	May 15 - June 26	1.5 months
2nd Quarter Member List Available	July 1	
3rd Quarter Membership Period	August 1 - September 14	1.5 months
3rd Quarter Member List Available	October 1	
4th Quarter Membership Period	November 1 - December 14	1.5 months