



QID's online system for quality data collection and reports.

## QI Variables Trend Report: Q1 2019 - Q4 2022 Sample ALC (ALC, CBRF, 0000016)

	Q1 2019	Q2 2019	Q3 2019	Q4 2019	Q1 2020	Q2 2020	Q3 2020	Q4 2020	Q1 2021	Q2 2021	Q3 2021	Q4 2021	Q1 2022	Q2 2022	Q3 2022	Q4 2022
<b>Report Sponsor</b>	Sample QI Program	Sample QI Program	Sample QI Program	Sample QI Program	Sample QI Program	Sample QI Program	Sample QI Program	Sample QI Program	Sample QI Program	Sample QI Program	Sample QI Program	Sample QI Program	Sample QI Program	Sample QI Program	Sample QI Program	Sample QI Program
<b>Report Status</b>	Regular Member	Regular Member	Regular Member	Regular Member	Regular Member	Regular Member	Gold Member	Gold Member	Gold Member	Gold Member	Regular Member	Regular Member	Gold Member	Gold Member	Gold Member	Gold Member
<b>Required</b>	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes

**Current: Gold Member, Sample QI Program**

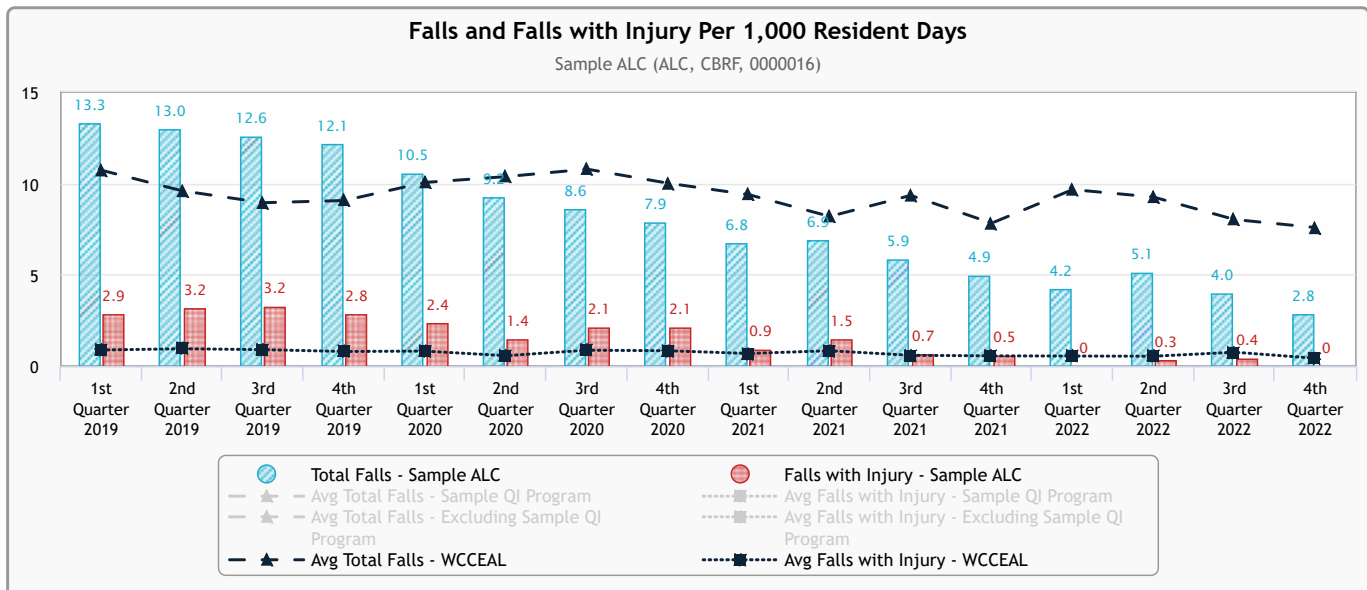
**Comparison Group** Filters Applied

**ALC Type Licensed Beds Reported Occupancy Public pay Primary Population Secondary Population**  
CBRF All 51-100 All All All

		Q1 2019	Q2 2019	Q3 2019	Q4 2019	Q1 2020	Q2 2020	Q3 2020	Q4 2020	Q1 2021	Q2 2021	Q3 2021	Q4 2021	Q1 2022	Q2 2022	Q3 2022	Q4 2022
<b>Sample QI Program</b>	Matching Communities	≤ 5	≤ 5	≤ 5	≤ 5	≤ 5	≤ 5	≤ 5	≤ 5	≤ 5	≤ 5	≤ 5	≤ 5	≤ 5	≤ 5	≤ 5	≤ 5
	Includes the Community																
<b>Excluding Sample QI Program</b>	Matching Communities	18	15	18	20	17	17	18	13	14	12	14	14	16	16	17	14
	Includes the Community	No	No	No	No	No	No	No	No	No	No	No	No	No	No	No	No
<b>WCCEAL</b>	Matching Communities	20	17	20	22	19	19	20	15	16	14	16	16	18	18	19	16
	Includes the Community	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes

### Falls

Falls and Falls with Injury per 1,000 Residents      Falls and Falls with Injury





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## Multi-Year Satisfaction Survey Comparison Report Sample ALC (ALC, CBRF, 000016)

Current: Gold Member, Sample QI Program

≤ 25th percentile ≥ 75th percentile

### Participation Summary

	2022			2021			2020			2019		
	Sample ALC	Sample QI Program	WCCEAL	Sample ALC	Sample QI Program	WCCEAL	Sample ALC	Sample QI Program	WCCEAL	Sample ALC	Sample QI Program	WCCEAL
Active ALCs	1	10	485	1	11	488	1	13	413	1	13	409
Included ALCs	1	10	414	1	11	421	1	12	345	1	13	349
Reported Occupancy	35	257	12,019	38	277	11,600	34	304	11,100	31	311	11,194
# Surveys Entered	21	163	6,114	30	174	5,821	29	201	5,814	27	190	6,016
Survey Sponsor	Sample QI Program			Sample QI Program			Sample QI Program			Sample QI Program		
Survey Generation Status	Gold Member			Gold Member			Regular Member			Regular Member		
Survey Required	Yes			Yes			Yes			Yes		

### Satisfaction Survey Results

	2022			2021			2020			2019		
	Sample ALC	Sample QI Program	WCCEAL	Sample ALC	Sample QI Program	WCCEAL	Sample ALC	Sample QI Program	WCCEAL	Sample ALC	Sample QI Program	WCCEAL
<b>TOTAL</b>	<b>4.75</b>	<b>4.39</b>	<b>4.35</b>	<b>4.55</b>	<b>4.45</b>	<b>4.35</b>	<b>4.35</b>	<b>4.41</b>	<b>4.40</b>	<b>4.12</b>	<b>4.39</b>	<b>4.37</b>
<b>- A. STAFF</b>	<b>4.78</b>	<b>4.42</b>	<b>4.39</b>	<b>4.77</b>	<b>4.46</b>	<b>4.39</b>	<b>4.73</b>	<b>4.46</b>	<b>4.42</b>	<b>4.20</b>	<b>4.40</b>	<b>4.39</b>
1. The staff members are courteous	4.91	4.57	4.55	4.84	4.59	4.55	4.99	4.62	4.58	4.62	4.46	4.54
2. The staff members are available to talk with me	4.80	4.46	4.37	4.68	4.42	4.36	4.70	4.52	4.41	4.08	4.44	4.39
3. The staff members know what I like and dislike	4.64	4.29	4.24	4.77	4.40	4.27	4.44	4.26	4.27	3.97	4.29	4.25
4. I can get help when I need it	4.78	4.35	4.38	4.80	4.42	4.38	4.79	4.44	4.42	4.14	4.41	4.39
<b>- B. RIGHTS</b>	<b>4.74</b>	<b>4.43</b>	<b>4.40</b>	<b>4.71</b>	<b>4.53</b>	<b>4.42</b>	<b>4.40</b>	<b>4.51</b>	<b>4.44</b>	<b>4.17</b>	<b>4.43</b>	<b>4.42</b>
1. I was informed of my rights	4.85	4.37	4.37	4.81	4.54	4.41	4.51	4.53	4.42	4.09	4.51	4.41
2. The people who work here protect my rights	4.72	4.51	4.38	4.72	4.53	4.41	4.89	4.58	4.43	4.05	4.36	4.40
3. My privacy is respected	4.80	4.51	4.45	4.87	4.56	4.46	4.57	4.57	4.49	4.60	4.47	4.47
4. I am informed of rate and policy changes that might affect me	4.43	4.28	4.27	4.41	4.42	4.31	3.83	4.41	4.31	3.86	4.30	4.28
5. I am treated with dignity and respect	4.90	4.52	4.51	4.76	4.56	4.52	4.18	4.50	4.55	4.26	4.54	4.53



	2022			2021			2020			2019		
	Sample ALC	Sample QI Program	WCCEAL	Sample ALC	Sample QI Program	WCCEAL	Sample ALC	Sample QI Program	WCCEAL	Sample ALC	Sample QI Program	WCCEAL
	Score	Score	Score	Score	Score	Score	Score	Score	Score	Score	Score	Score
<b>- C. ENVIRONMENT</b>	4.84	4.46	4.50	4.72	4.51	4.50	4.54	4.44	4.53	4.42	4.43	4.50
1. The residence is homelike and well-maintained	4.89	4.41	4.47	4.67	4.48	4.47	4.64	4.38	4.53	4.58	4.45	4.49
2. I feel safe here	4.97	4.50	4.59	4.90	4.63	4.59	4.78	4.62	4.62	4.71	4.57	4.60
3. My personal belongings are safe here	4.66	4.49	4.43	4.60	4.43	4.44	4.21	4.31	4.45	3.96	4.29	4.40
<b>- D. ACTIVITIES</b>	4.61	4.26	4.17	3.91	4.15	4.11	3.97	4.33	4.28	3.88	4.27	4.27
1. Activity programs are offered daily that interest me	4.55	4.01	3.93	3.41	3.96	3.95	3.53	4.06	4.03	3.55	4.00	4.02
2. There are opportunities for me to fulfill my spiritual needs	4.39	4.36	4.11	3.74	4.15	4.05	3.77	4.36	4.28	3.92	4.34	4.28
3. I have the opportunity to socialize with others	4.88	4.40	4.44	4.58	4.34	4.33	4.60	4.58	4.52	4.17	4.46	4.51
<b>- E. MEALS AND DINING</b>	4.58	4.24	4.09	4.52	4.34	4.11	3.88	4.20	4.15	3.65	4.21	4.11
1. I get enough to eat	5.00	4.55	4.51	4.96	4.58	4.52	4.96	4.55	4.56	4.60	4.52	4.53
2. The menus offer a variety of food selections	4.72	4.37	4.18	4.37	4.38	4.18	3.82	4.26	4.25	3.88	4.24	4.20
3. I can participate in meal planning if I want	4.07	4.00	3.75	4.00	4.12	3.78	3.27	3.86	3.79	3.22	4.05	3.77
4. My special diet needs are met	4.68	4.12	4.07	4.83	4.39	4.09	4.27	4.23	4.13	3.51	4.19	4.10
5. The food is to my liking	4.66	4.10	4.01	4.63	4.31	4.02	3.54	4.11	4.06	3.38	4.03	4.01
6. The temperature of the food is to my liking	4.32	4.14	3.95	4.32	4.26	3.97	3.44	4.12	4.04	3.30	4.21	3.99
<b>- F. HEALTH MANAGEMENT/CARE</b>	4.88	4.50	4.45	4.58	4.58	4.46	4.54	4.48	4.47	4.32	4.53	4.45
1. My family/representative is kept informed about me as I choose	4.93	4.53	4.45	4.61	4.64	4.44	4.59	4.53	4.46	4.50	4.51	4.41
2. My choices of health care providers are respected	4.67	4.51	4.49	4.23	4.55	4.50	4.30	4.44	4.50	4.19	4.51	4.49
3. I get the care and services I need	4.91	4.44	4.44	4.54	4.57	4.46	4.54	4.47	4.47	4.50	4.53	4.45
4. I receive medications on time in a manner acceptable to me	5.00	4.52	4.44	4.95	4.56	4.46	4.72	4.51	4.45	4.07	4.54	4.45
<b>- G. OVERALL</b>	4.81	4.41	4.44	4.60	4.52	4.42	4.42	4.47	4.47	4.22	4.47	4.44
1. My lifestyle choices are respected	4.86	4.45	4.47	4.56	4.49	4.45	4.52	4.52	4.49	4.53	4.51	4.47
2. I am satisfied with my overall experience here	4.82	4.42	4.42	4.63	4.54	4.42	4.61	4.49	4.46	4.01	4.44	4.42
3. I would recommend this residence and its services to a friend or loved one	4.75	4.42	4.43	4.60	4.52	4.42	4.13	4.41	4.47	4.12	4.45	4.43